

City of Longmont Flood Recovery Temporary Rental Assistance Program

Application

The City of Longmont Flood Recovery Rehabilitation Program assists eligible households whose primary residence was damaged by the September 2013 flood. This Program can provide City of Longmont residents with rental, security deposit, and moving costs assistance for a maximum of 24 months. Please review and complete this application. General instructions are listed on page 2 and a list of required documents to be submitted is on page 3.

For any questions and/or to submit a completed application, please contact

Molly McElroy, Housing and Community Investment Specialist 350 Kimbark St.
Longmont, CO 80501

Tel: 303-774-4648

Email: molly.mcelroy@ci.longmont.co.us

Additional Community Resources

Boulder County Housing and Community Education Program

A free service offering financial counseling, including pre-purchase, credit, budget, mortgage default, and reverse mortgage. Classes, workshops, and one-on-once counseling are available.

Tel: 720-564-2279

Email: www.bouldercountyhc.org

Boulder County Long-Term Flood Recovery Group

An organization that works with residents affected by the flood. The LTFRG offers case management to find solutions and resources for flood survivors. For more information and to complete an intake form, please contact the LTFRG.

Tel: 303-442-2178

Email: <u>floodrecovery@unitedwayfoothills.org</u>
Web address: <u>www.bocofloodrecovery.org</u>

Traducción al español está disponible a solicitud/ Spanish translation is available upon request.

General Instructions

General Instructions

- Read the instructions for this application.
- Please type or use Blue or Black ink. Do not use pencil. All blanks must be completed or have N/A written in.
- Please fill out this entire application. Submit copies of required documents for all household members. **Do not send originals as they cannot be returned**. Incomplete applications and those missing documentation will not be fully processed until all required paperwork has been submitted. Please refer to the Required Document Checklist on page 3 for a list of all required paperwork.
- The Applicant (Head of Household) and if applicable, Co-Applicant must sign and date this application. Submit by mail or hand delivery the application with copies of all required documents for all household members to the address below.

Molly McElroy City of Longmont Housing and Community Investment Specialist 350 Kimbark St. Longmont, CO 80501

Include Required Documents: Submit copies of required documents. *Do not send originals* – you will need copies of most of these documents for your records. Incomplete applications (those missing required documentation or without the application filled out) will not be fully processed until all paperwork has been submitted. Please refer to the *Required Documentation Checklist* (page 4) for a list of all required paperwork. Documents will not be returned to you in the future.

Processing of Your Application: The application review process may take at least two weeks from the time your completed application has been submitted. *Completing this application does not guarantee that you will be eligible for the Temporary Rental Assistance Program.* All applicants will be notified in writing of their eligibility.

Income Calculation: Federal regulations (24 CFR Part 5) require a "snapshot" of your gross income (net, if you are self-employed) and project it forward 12 months. Federal regulations also require that income is calculated from your assets and added to your income. The income stated in the eligibility letter you receive from the Program may look different than what you think of as your income. Please contact the Program if you have questions on how your income was calculated.

Please note

Priority for assistance will be given to households who are/were living in mobile/manufactured housing, are elderly, and/or are disabled.

	opies of the following documentation must be turned in for <u>all household members</u> with the completed application. Completed application, signed and dated.
	Documentation that your residence at the time of the September flood sustained damage or was destroyed due to the flood. Documentation can include FEMA registration, Small Business Administration registration, or another recognized flood recovery/assistance program. If you have not registered with a flood-assistance organization, the City of Longmont may determine if your residence was located in a flood affected area.
•	A completed Immigration Status Affidavit (Declaration of Section 214 Status) on page 15 and a photocopy of an approved form of identification for <u>all</u> household members. Acceptable documentation includes, but is not limited to, the following: US Birth Certificate, US Passport, or US Citizen Identification Card (I-197) Certificate of Naturalization (N-550 or N-570) or Certificate of Citizenship (N-560 or N-561)
	Social Security Cards for all household members.
	A completed employer verification form.
	Copies of two months of most recent pay stubs for each employed household member.
	Verification of all other sources of income (Social Security, pension, child support, maintenance, etc.)
	Complete copies of your most recent federal tax returns, all corresponding W2's, and attached schedules.
	If you are self-employed (full or part-time) submit: • a year-to-date profit/loss statement. • three years of personal and three years of business federal income tax returns including all pages, W2s, and schedules. • an estimate of the income you will receive for the next 12 months and an explanation as to how you came to that number.
	Documentation regarding court ordered child support and/or alimony/maintenance payments you are to receive.
	Six months of statements from your financial institution documenting the balance of your checking account.
	Most recent savings account statement, including the interest rate. Include Health Savings accounts.
	A copy of the most recent statement from all other assets (IRA, 401K, cash value of life insurance policy, etc.) verifying the current balance and interest rate or annual dividend payment.
	Verification of all sources of assistance received for flood related expenses including determination of SBA loan.
	Printout of FEMA account. Instructions for accessing your account are included with this application (page 23).
	Homeowner or Rental Insurance approval or denial letter regarding flood related assistance. If you did not have insurance at the time of the flood, please complete the Affidavit of No Insurance (page 21). This affidavit is required to be notarized by a public notary. You can schedule an appointment with the City to have the affidavit notarized.
	If you currently own a home, submit the most recent mortgage statement.
	If you were a renter at the time of the flood, submit the lease for the property damaged or destroyed by the flood.
	If you currently own other real property, such as vacant land and/or commercial property, submit a recent appraisal of Assessor's statement and a recent mortgage statement.
	Signed and completed Duplication of Benefits form (page 14).
	Completed signed and dated Consent to Release information (page 19).

City of Longmont Temporary Rental Assistance Program Application

PART 1: HOUSEHOLD INFORMATION

Section A- Complete the following section for all household members <u>age 18 or older</u> who occupy the property. For household members 17 years old and younger, complete the information requested in Section B, on the next page. Make copies if necessary for any additional household members.

Assistance applying for Rental Assistance	Utility Hookup	Assistance		
Security Deposit	, ,	n moving costs		
Primary Applicant – Name	e:			
Current Address (street, city,	state, zip):			
Phone: cell)	work)	e-mail:	other)	
Birthdate G	ender	Household size		
by a licensed medical profession	ıal)			
	on will not be used	the collection of ethnicity and to determine housing eligibility	race data to track Fair Housing ty.	;
Hispanic or Latino		Not Hispanic or Latino		
Race (please check <i>one or mor</i> American Indian or Alaska Nativo		or African American □Native Hav	vaiian or Other Pacific Islander	
White Other Multi-Ra	acial			
Property damaged /destroyed Is/was this property a mobile	•	, city, zip):		
Do/did you own this property	7? □ Y □ N			
If you rented the above prope Address:	• • •	ord's contact information below	7.	
Phone:				
Г 1				

are living temporarily in and 1. Contact Name:			Iso list a contact who		ugh this process.
2. Contact Name:					
Phone:		email: _			
Address:					
Adult Household Member					
Current Address and Phone	(if different	from above):			
Relationship to Primary App	olicant		_ Birthdat	te	Gender
cell)	work)		email)		other)
Ethnicity	Race				
Are you a full-time student?	\Box Y \Box N		Are you current	ly employed?	Y 🗆 N
Do you receive any other inc	come? □ Y	\square N			
Adult Household Member	#3 – Name:				
Current Address and Phone	(if different	from above):			
Relationship to Primary App	olicant		_ Birthdate	Gei	nder
cell) wo	ork)		e-mail)	0	ther)
Ethnicity	Race				
Are you a full-time student?	\Box Y \Box N		Are you current	ly employed?	Y 🗆 N
Do you receive any other inc	come? □ Y	\square N			
Spation D. Complete the	£-11	4° 6 11 °	h h - 1.1		
Name - Complete the	Birthdate	Gender	Ethnicity	ge 17 ana youngel Race	r who will occupy the home. # of months during the year
			<u> </u>	ection A for details	the child lives with you

Alternate Contacts Information: this information is being collected to assist us in locating you in the event that you move or

PART 2: INCOME AND ASSET INFORMATION

Each individual in the household who receives income, has assets, or has debts must submit PART 2 (make additional copies of this page if necessary).

- Do not provide employment income information for household members 17 years old or younger.
- Include assets held by or on behalf of children and/or benefit income received by or on behalf of children.
- On the following list, check *yes* if you receive the particular income, and check *no* if you do not receive the income.
- Verification will be required for each item checked **yes** (see *Required Documentation Checklist* on page 3).

Information for: (Name)	(complete a copy of this page for each adult who earns
income).	

Section 2A - Income Information

Gross income is the combined household income which includes, but is not limited to, job earnings, Social Security and Social Services income (for all in household), TANF, VA benefits, unemployment income, military pay, worker's compensation payments, child support, alimony/maintenance payments, income from retirement, life insurance payout, stocks, etc. *Failure to report household income is considered fraud and can have serious consequences*.

Employment Income (Do not include employment income of children younger than 18)

Self-Employment	Rec	eive?	Type of Income	Anticipated Net Income for	Clarification	
~ 	YES	NO	-JP of meome	the Next 12 Months	(as necessary)	
Name of Business:			Self-Employment	\$	V	
Employer #1	Rec	eive?	Type of Income	Anticipated Gross Annual	Clarification	
	YES	NO] **	Income for the Next 12 Months	(as necessary)	
Name and Address of Employer:			Wages/Salaries	\$		
			Overtime Pay	\$		
			Commissions	\$		
			Fees/Tips	\$		
Avg # hours work/week:			Bonuses	\$		
Employer #2	Reco YES	eive?	Type of Income	Anticipated Gross Annual Income for the Next 12 Months	Clarification (as necessary)	
Name and Address of Employer:			Wages/Salaries	\$		
			Overtime pay	\$		
			Commissions	\$		
			Fees/Tips	\$		
Avg # hours work/week:			Bonuses	\$		

	Information for: (Name)debt).				opy of this	page for each	person who earns income
t ype of income	n require	<u>d)</u>	D ₄	eceive?	Anticin	nted Gross	Clarification
			YES		-Annual In	come for the 2 Months	(as necessary)
Social Security					\$		
Supplemental Security Income (SS	SI)				\$		
Supplemental Security Disability l	Income (SSDI) 🗆		\$		
Worker's Comp/Disability Pay/Be	enefits				\$		
Unemployment Insurance/Severan	ice Pay				\$		
Insurance Policy Payments/Annui	ties				Φ		
Pension/Retirement Benefits					Þ		
Alimony and Child Suppor					OTAL HI		
Alimony and Child Suppor Provide a copy of the court order for e Type of Support	each type	of supeive?	port and indic Anticipate Income for the	ed Gross A	er you are a	·	g it/them Clarification (as necessary)
Provide a copy of the court order for e	Rece	eive?	Anticipate	ed Gross A	er you are a	·	Clarification
Provide a copy of the court order for e Type of Support	Reco	eive?	Anticipate	ed Gross A	er you are a	·	Clarification
Provide a copy of the court order for e Type of Support Alimony/Maintenance Child Support	Reco YES	NO	Anticipate Income for the	d Gross Ar he Next 12	er you are a		Clarification
Provide a copy of the court order for example of Support Alimony/Maintenance Child Support PLEASE ADD ALL SUPPORT	Reco YES INCOM	NO GEAN	Anticipate Income for the second seco	d Gross Ar he Next 12 D THE 1	er you are a nnual Months COTAL H CIncome		Clarification
Provide a copy of the court order for each order for each of Support Alimony/Maintenance Child Support PLEASE ADD ALL SUPPORT	Reco INCOM	NO D ME AN Deive?	Anticipate Income for the state of the state	D THE Turces of	er you are a noual Months TOTAL H C Income	ERE \$_	Clarification (as necessary) Clarification
Provide a copy of the court order for each of Support Alimony/Maintenance Child Support PLEASE ADD ALL SUPPORT Type of Other Income Money or gifts regularly given by persons not living in the home	Reco YES INCOM	NO GEAN	Anticipate Income for the second of the seco	D THE Turces of	er you are a noual Months TOTAL H C Income	ERE \$_	Clarification (as necessary)
Provide a copy of the court order for e Type of Support Alimony/Maintenance Child Support	Reco YES INCOM	Peive? NO DE AN Peive? NO	Anticipate Income for the second of the seco	D THE Turces of	er you are a noual Months TOTAL H C Income	ERE \$_	Clarification (as necessary) Clarification

Section 2C - Asset Information

Information for: (Name) _	(complete a copy of this page for each person who has
assets).	

Report the following assets:

Bank: Savings accounts, checking accounts, money market accounts.

Property: Homes, equity in rental property, land, other capital investments.

Monetary Investments: Current cash value of stocks, bonds, Treasury bills, certificates of deposit.

Retirement: IRA, 401(k), Keogh account, pension. Include information even if a penalty is paid for early withdrawal.

<u>Life insurance</u>: Cash value of life insurance policies available to the individual before death.

Personal investment property: gems, jewelry, coin collections, antique cars, etc.

<u>Lump sum or one-time receipts</u>: inheritances, capital gains, lottery winnings, victim's restitution, insurance settlements and other amounts not intended as periodic payments.

Other: such as mortgages or deeds of trust held by an applicant, property, land and/or other assets owned by the applicant

Do Not Report: necessary personal property such as clothing, furniture, and vehicles.

Bank Accounts

Ha	ve?	Name of Institution	Type of Assount	Current Balance
YES	NO	Name of Histitution	Type of Account	Current Dalance
			Checking	\$
			Checking	\$
			Checking	\$
			Savings	\$
			Savings	\$
			Money Market	\$
			Money Market	\$
			Other (pls specify)	\$

PLEASE ADD ALL BANK ACCOUNT BALANCES AND RECORD THE TOTAL HERE $\;\;$ \$

PLEASE ADD VALUE OF ALL OTHER ASSETS AND RECORD THE TOTAL HERE

Other Assets

	ve?	Nove o of Inglidudion	Trum of Immortance	Current Value	Clarification Notes
YES	NO	Name of Institution	Type of Investment	of Assets	Ciarnication Notes
			Individual Stocks	\$	
			Bonds	\$	
			Mutual Funds	\$	
			Trust Funds	\$	
			Retirement Accounts (ie, IRA, Keogh, 401K, 403B, PERA)	\$	
			Cash value of life insurance policy	\$	
			Gift Money for down payment	\$	
			Estimated Proceeds from Sale of Home	\$	
			Value of Other Property (pls specify)	\$	
			Other Asset (pls specify)	\$	

Section 4. Financial Assistance

	Received	d funding	Amount received	Reason for payment
	YES	NO		(Rental assistance, repairs, personal property, etc.)
FEMA			\$	
SBA Loan				
Insurance (homeowners, renters or flood)			\$	
Boulder County Long Term Flood Recovery Group			\$	
Non-Profit organizations (e.g., churches, OUR Center)			\$	
Other (list)			\$	
PLEASE ADD ALL FINANCIAL ASSISTA	NCE ANI) RECOR	D THE TOTAL HE	CRE \$
 Property address:	e of the Sontal assis	eptember tance:	2013 flood? □ Ye	s 🗆 No
 Do you have any deeds/mortgages If yes, please list the monthly process. 	on this pr	operty? □	Yes □ No	
Section 6. Flood Assistance Programs' Ro	egistratio	n		
Did you register with FEMA after the flood?	∃Yes □	No		
Did you register with the Small Business Admi	inistration	after the f	lood? □ Yes □ No	
Did you register with the Boulder County Long • If yes, who is your case manager?			-	□ No
If you have not registered with a flood-assist	tance orga	anization,	the City may detern	nine if your property was located

flood affected areas before qualifying you for Temporary Rental Assistance.

PART 7: CERTIFICATIONS

It is our policy to verify all information contained in this application. In acknowledgement of this policy, please sign your name(s) where indicated.

I/We certify the following:

- All the information contained and submitted in support of this application is true and complete to the best of my/our knowledge and belief. This includes documents and e-mails sent in support of this application to the City of Longmont Flood Recovery Temporary Rental Assistance Program after the application has been submitted.
- I/We are aware that any misrepresentation will result in the forfeiture of my/our right to participate in the City of Longmont Temporary Rental Assistance Program and may result in legal action against me/us.
- I/We certify that if I/we receive Temporary Rental Assistance from the City of Longmont, I/we will occupy the property for which assistance is received as my/our primary residence.
- Consent to Release Information:
 - I/We authorize representatives from City of Longmont to supply and receive information to/from, my/our employer(s) or third party organizations my/our employer(s) use to provide income verification information, my/our financial institution(s). and other housing programs to verify the information contained in this application. This information includes, but is not limited to bank statements, employment status, income, outstanding debts and other financial information. I also authorize representatives from the City of Longmont to allow inspection and reproduction of any financial records or information in their possession. I/We understand that information in this application may be shared with funders for the purpose of funding compliance.
 - If I/we request use of information from The Work Number, or any other third party employment verification organization, for employment and income verification, I/we understand this information will be used in whole or part to determine my eligibility for the program(s). I also understand that only agencies which subscribe to this service may use information from The Work Number, and that reports obtained from The Work Number by one agency may not be shared with other agencies.
 - I release all representatives from the City of Longmont from any and all liability arising from release of such information. This authorization is limited solely to information requested for the processing of my application for the City of Longmont Flood Recovery Temporary Rental Assistance Program.

•	I understand that completion of this application does not guarantee that my/our eligibility for the Program and/or that I/we
	will successfully receive assistance from the City of Longmont Flood Recovery Temporary Rental Assistance Program.

Applicant Signature	Date	Co-Applicant Signature	Date



Equal Opportunity: In accordance with the provisions of the Equal Opportunity Act and the City of Longmont policies, there will be no discrimination against an applicant for these benefits on the basis of age, source of income, sex, race, marital status, sexual orientation, national origin, religion or handicap. If you or a member of your household is an individual with a disability, you have the right to request reasonable accommodation for that disability. The City of Longmont Assistance is committed to assuring that each individual has an equal opportunity to the use and enjoyment of the benefits of this program. For more information, please contact the City of Longmont. Spanish translation is available. TDD service for those individuals with hearing and speech disabilities is available through Colorado Relay Service at 1-800-

659-3656.

Confidentiality: In order to process an application, the City of Longmont may supply and receive information as detailed in the "Consent to Release" clause above. Information may also be released to comply with the auditing requirements of program funders. With these two exceptions, all personal and identifying information on an application remains fully confidential.

PART 8 - DUPLICATION OF BENEFITS CERTIFICATION

Temporary Rental Assistance application is true to the	agent and representative of contained in and enclosed with the City of Longmont Flood Recovery e best of his/her knowledge and acknowledges that the City of Longmont d on such information to award Temporary Rental Assistance funds.
The Applicant also certifies that s/he has disclosed to the	e City of Longmont in the application process all FEMA, SBA, insurance om governmental and/or non-profit agencies as compensation for
received from governmental and/or non-profit agencies	y of Longmont all future FEMA, SBA, insurance proceeds, or other funds as compensation for damages resulting from the declared disaster for the date of assistance is awarded by the City of Longmont.
disaster recovery funds may be required in the event that	ed by Federal, State, or local authorities and/or that repayment of all at the Applicant makes or files false, misleading, or incomplete statements essistance later received for the same purpose as the City of Longmont receipt of City Flood Recovery assistance funds.
Signature	Date
Printed Name	
Signature	Date
Printed Name	

DECLARATION OF RESIDENCY		
In order to be eligible to receive the housing assistance you seek, you, as an applicant or current recipient of housing assistance must be lawfully within the United States. Please read this Declaration carefully. Please feel free to consult with an immigration lawyer or other expert of your choosing.		
I,, swe (check one):	ear or affirm under penalty of perjury that	
I am a United States citizen, or		
I am a non-citizen national of the United States, or		
I have an immigration status that makes me a "qualified alien"		
I hereby agree to provide any documentation which may be required pursu published by the United States Department of Justice (62 FR 61344) or, if if the Colorado laws are not inconsistent with Federal law.		
I acknowledge that making a false, fictitious, or fraudulent statement or representation in this Declaration is punishable under the criminal laws of Colorado as perjury in the second degree under Colorado Revised Statute 18-8-503 and shall constitute a separate criminal offense each time a public benefit is fraudulently received.		
Signature Date		
Name (please print)		

PART 10 REQUEST FOR VERIFICATION OF EMPLOYMENT

Section A: Applicant - Please fill out Section A then g	ive this form to you	r employer to co	omplete Sections F	B and C
Applicant's Name:	ive this form to you	Employer's Nar	_	o una C.
Address:		Address:		
City, State, Zip Code	State, Zip Code City, State, Zip Code			
Phone:		Phone:	Fax:	
Employer - please fax this completed forn	n to:			
City of Longmont, Housing & C Attn: Molly McElroy		ent I	Phone 303-774-46	45 Fax 303- 651-8590
I authorize you to release my employmen	nt information to t	he City of Long	mont checked ab	ove.
Employee's Signature:			Date:	
	C 11	C 1 1	1' . 1 1	4 6 7.4
Section B: Employer - Please provide the <u>completed form</u> to the contact information				
Present Position:		Dates of emplo	yment:	
Probability of Continued Employment:				
Current Gross Pay (Enter amount per Pay F	Period): \$			
Please circle frequency: hourly weekl	y 2x/month (24x	/yr) bi-weekly	(26/yr) monthly	y Other:
Average regular hours worked per week:				
Overtime rate per hour: \$ Average number of overtime hours per week:				
Commissions earned per week: \$				
Tips earned per week: \$	Annual Bor	nuses: \$		
Date and amount of applicant's last pay increase:		Date		Amount
Date and projected amount of applicant's next pay increase:		Date		Amount
Additional information (please explain seasonal work cycles and other pertinent information):				
Employee's Total Gross Annual Income: \$				
Section C: EMPLOYER - Authorized S	ignature			
Signature Title			Date	
Printed Name Phone			Email	

CDBG-DR Flood Recovery Consent to Release Information

I/we,			and		, born on
	Applicant Client	Full Name		Co-Applicant Client Full Na	me
Applicant Date of Bi	and _	Co-Applicant D	ate of Rirth	Co-Applicant Client Full Na., currently residing at	
rippiicum Duic of Bi	· · ·	со пррисин Бе	ne oj Birin		
	Current a			, hereby consent to the disclos	sure of information collected
•	UR Center, an			perty insurance companies, Bobelow to the City of Longmon	oulder County Long-Term Flood at Housing and Community
The purpose of this Programs administ		y of Longmont base	ed on my/or	of my/our eligibility for the Cur residency at at the time of the September 2	·
Property de	ımaged by the Se	eptember 2013 flood.		at the time of the september 2	013 1100 u .
I/we consent to the Division:	following info	rmation being disc	losed to the	City of Longmont Housing an	nd Community Investment
•		cluding inspection als process, final or	•		us of application for assistance
insurance i	n response to the	he September 2013	flood. This	includes documentation of the	company for homeowner or renter e full amount I/we have received under my/our policy for the above
		•		e/us, received by me/us, or ma assistance, food and gas, hom	de available to me/us for flood e repairs).
• My/our cur	rent contact in	formation			
• Other entit	ies as identified	d by the City of Lo	ngmont.		
profits, and the pre	vention of dup	lication of services	s, I/we cons		ry efforts among agencies and non- may be disclosed to the following
Boulder Co	ounty Long-Te	rm Recovery Group	p		
Boulder Co	ounty Housing	and Human Service	es Departm	ent	
OUR Cent	er				
• Other entit	ies as identified	d by the City of Lor	ngmont.		
All the information belief.	contained in the	nis Consent to Rele	ease Informa	ation is true and complete to th	ne best of my/our knowledge and
					Client
Signature				Date	Client

Date

Signature

AFFIDAVIT OF NO INSURANCE

I/we,	, being duly sworn, deposes and says:		
1. I/we owned or rented at the time of the Septem	ber 2013 flood the property located at:		
Property Address	City, State, Zip		
<u> </u>	I above was not insured under any insurance policy and I/we ments under any such insurance policy for losses related to the		
Applicant Signature	Date		
Co-Applicant Signature	Date		
State of)			
The foregoing instrument was acknowledged before	re me this day of		
, 2015 by(Name of person acknowledge)	owledged, i.e. signing agreement)		
Witness my hand and official Seal.			
My Commission expires			
Notary Public			



How do I create an account to access my FEMA registration online?

For applicants applying to the City of Longmont Flood Recovery Housing Assistance Programs

To create an online account:

- 1. Visit www.DisasterAssistance.gov
- 2. On the left side of the Home page, you will see an area that says Check Your Status
 - Click the button at the bottom of the page that says **Create account**
 - 1. A form will appear to confirm your identity before allowing you to access your FEMA information online.
 - 1. You will need to provide your birthday and social security number. You do not need to provide your FEMA account number
- 3. You will then take a short security quiz with 4 questions. This ensures your personal information is secure. Click **Submit** when completed.
- 4. After completing the security quiz, you will be asked to create a User ID and Password and provide a valid email address.
 - You will be emailed a temporary PIN number to the e-mail address provided at the time of the request. You should receive your temporary PIN within 24 hours of the request for a PIN.
- 5. It may take up to 24 hours after receiving your temporary PIN via e-mail before you are allowed to access your personal account. When you first login using your temporary PIN, you will be asked to change the temporary PIN to one of your choosing.
 - It is required you have your User ID, Password and PIN to access your application. Once you login with your temporary PIN, you will be prompted to change this PIN. Type these exactly as shown as they are case sensitive.
 - Please keep your new PIN safe.
 - When you login with your new PIN, the system will access your registration.
 - 1. Print out the page that says **Your Application Status**, which will list the assistance requested, the assistance type, the status and the amount of assistance.
 - 1. Please ensure that the date the page was printed is listed on the bottom right-hand corner of the page.

For questions, please contact:

Molly McElroy

Housing and Community Investment Specialist

City of Longmont

Tel: 303-774-4648

Email: molly.mcelroy@ci.longmont.co.us